



**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN BANKING  
AND FINANCE**

**PRINCIPLES OF MANAGEMENT**

**HBAF 104**

**PART 1 SEMESTER 1 EXAMINATION**

**TOTAL MARKS [100]**

**DATE: FEBRUARY 2023**

**Time: 3 Hours**

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Discuss the main functions of management giving practical examples. (25 marks)
2. Assess the contribution of Henry Fayol's Administrative School of management to contemporary management practices. (25 marks)
3. Citing relevant examples, examine the managerial roles according to Henry Mintzberg. (25 marks)
4. Discuss any five macro environmental factors that can affect management, giving practical examples. (25 marks)
5. Explain the following terms
  - a) Span of control (5 marks)
  - b) Chain of command (5 marks)
  - c) Delegation (5 marks)
  - d) Decentralization (5 marks)
  - e) Departmentalization (5 marks)
6. Examine the basic steps of the control process in management. (25 marks)

***End of Paper***