



**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN BUSINESS  
MANAGEMENT**

**HUMAN RESOURCE MANAGEMENT**

**HBUM 239**

**PART 2 SEMESTER 2**

**Total Marks [100]**

**DATE: APRIL 2024**

**Time: 3 Hours**

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Explain any 5 challenges currently faced by Human Resources Management in Zimbabwe. (25)
2. Examine the role played by HR management in an organization of your choice. (25)
3. Maslow's hierarchy of needs is a model for understanding the motivations for human behavior. Discuss. (25)
4. Discuss any 5 importance of Human Resources Management in the contemporary business world. (25)
5. Examine any 5 HRM practices that you may utilise in boosting the organisations' productivity. (25)
6. Discuss the modern-day relevancy of Theory X & Y in keeping the company afloat. (25)

**END OF PAPER**