



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE
DIPLOMA IN RISK & DISASTER MANAGEMENT

PRINCIPLES OF MANAGEMENT

DRDM 102

PART 1 SEMESTER 1 EXAMINATION

TOTAL MARKS [100]

DATE: FEBRUARY 2024

Time: 3 Hours

INSTRUCTIONS

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any other three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Examine the three major roles of managers in an organization according to Henry Mintzberg. (25 Marks)
2. Explain any 5 functions of a Manager in an organization of your choice. (25 Marks)
3. Discuss the barriers to effective planning and how managers should overcome them. (25 Marks)
4. Explain the following terms as they relate to management
 - a) Task environment (5 Marks)
 - b) Division of labour (5 Marks)
 - c) Management process (5 Marks)
 - d) Subordination of individual interest (5 Marks)
 - e) Unit of command (5 Marks)
5. Discuss the control process in an organization of your choice. (25 Marks)
6. Assess the reasons for 'organising' in a firm. (25 Marks)

End of Paper