



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE

**BACHELOR OF COMMERCE HONOURS DEGREE IN PUBLIC
ADMINISTRATION**

PRINCIPLES OF MANAGEMENT

HPAD 124

PART 1 SEMESTER 1 EXAMINATION

TOTAL MARKS [100]

DATE: DECEMBER 2022

Time: 3 Hours

INSTRUCTIONS

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

- 1) Discuss the four major functions of management. (25)
- 2) With reference to an organization of your choice, evaluate the importance of studying organizational environment (internal and external) to management. (25)
- 3) Discuss any **five** factors that influence managers to accept a leadership style to use. (25)
- 4) Write brief notes on the terms as used in Management
 - a) Task environment (5)
 - b) Chain command (5)
 - c) Situational leadership (5)
 - d) Extrinsic motivation (5)
 - e) Subordination of individual interest (5)
- 5) (a) Evaluate the importance of planning in an organisation of your choice. (15)
(b) Differentiate between strategic planning and tactical planning. (10)
- 6) (a) Assess the four stages of a control process in Management. (12)
(b) Evaluate the four types of control that managers use in managing organisations (13)

End of paper