



REFORMED CHURCH UNIVERSITY

FACULTY OF EDUCATION AND SOCIAL SCIENCES

Bachelor of Science Honors Degree in Social Work

Management of Social Welfare Organizations

HBSW 413

Part 4 Semester 2 Examination

Total Marks [100]

Date: April, 2024

Time: 3 Hours

INSTRUCTIONS

1. This paper has *five (5)* questions
2. Answer any *three (3)* questions
3. Each question carries *100 marks*
4. Start each question on a new page

1. Discuss the notion that management of social welfare organizations is an art, science and profession. (100)
2. Compare and contrast scientific and the human relations approaches to management of social welfare organizations. (100)
3. With reference to Herzberg's two factor theory of motivation elaborate on how a manager of a civil society organization can motivate employees. (100)
4. Discuss the utility of ethics and values in the management of social welfare organizations. (100)
5. Analyse the determinants of human behaviour in the management of social welfare organizations. (100)

End of paper