



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE

**BACHELOR OF COMMERCE HONOURS DEGREE IN PUBLIC
ADMINISTRATION**

ORGANISATIONAL BEHAVIOUR

HPAD 414

PART 4 SEMESTER 2

Total Marks [100]

DATE: DECEMBER 2023

Time: 3 Hours

INSTRUCTIONS

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. With the aid of relevant examples, explain the nature and scope of the concept of organizational behavior . [25]
2. Discuss how any 2 theories of Organizational Learning may affect organizational behavior. [25]
3. Citing relevant examples examine any 5 traits that influence organizational behavior. [25]
4. Using any organization of your choice, explain the psychoanalytic and social learning theory of personality. [25]
5. Citing relevant examples, discuss any 5 strategies you may use to change attitudes in organizations. [25]
6. Explain the theory of personality in Organizational behavior with reference to an organization of your own choice. [25]

END OF PAPER