



**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**

**Bachelor of Commerce Honours Degree in Logistics and Supply  
Chain Management**

**Supply Chain Performance Management**

**HLSM 404**

**Part 4 Semester 1 Examination**

**Total Marks [100]**

Date: July 2021

Time: 3 Hours

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any other three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Discuss the main difference between Lean thinking and Agile Supply Chain. (25)
2. Examine the 7 Wastes in Supply Chain, giving relevant examples. (25)
3. Every organization is part of a Supply Chain. Every product and service is also part of a Supply Chain. Discuss. (25)
4. Evaluate the main role of a Supply Chain Manager in performance management. (25)
5. 'If performance is measured, it increases. If performance is measured and reported back, it accelerates.' Analyse this assertion. (25)
6. Examine the role of Information Communication Technology (ICT) in Supply Chain performance implementation. (25)

***End of Paper***