



**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN LOGISTICS  
AND SUPPLY CHAIN MANAGEMENT**

**PASSENGER AND CARGO MANAGEMENT**

**HLSM 233**

**PART 2 SEMESTER 1 EXAMINATION**

**TOTAL MARKS [100]**

**DATE: JULY 2022**

**TIME: 3 HOURS**

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Explain how a city of your choice can achieve the concept of “inclusive public transport. [25]
2. Discuss the future of ZUPCO as a provider of intra-urban public transport in Zimbabwe. [25]
3. Explain the different approaches to crowd management during the peak time. [25]
4. Examine the role of ICT in Cargo Management. [25]
5. As a cargo manager, discuss how you can ensure maximum cargo security during transportation from DRC to Zimbabwe by road. [25]
6. Examine any five ways of managing peak demand in passenger transport operations. [25]

*End of Paper*