



**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN LOGISTICS  
AND SUPPLY CHAIN MANAGEMENT**

**SUPPLY CHAIN MANAGEMENT**

**HLSM 236**

**Total Marks [100]**

**Date: September 2022**

**Time: 3 Hours**

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any other three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Identify any three supply chain activities and examine the relationship that exist among them. (25 marks)
2. Asses the state of preparedness of Zimbabwean firms to operate on a just in time basis (JIT). (25 marks)
3. Explain the causes of "Bullwhip Effect" in supply chains and suggest initiatives to address it. (25 marks)
4. Outsourcing can impact against good customer service delivery. Discuss. (25 marks)
5. Examine the benefits and the disbenefits of reverse logistics. (25 marks)
6. Explain the reasons that make it necessary for firms to keep inventory. (25 marks)

*End of Paper*