



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE

**Bachelor of Commerce Honours Degree in Human Resources
Industrial and Labour Relations Management**

Organisational Behaviour

HHRM 209 / HBUM 110/HPAD 438

Part 2 Semester 2 Examination

Total Marks [100]

Date: November 2019

Time: 3 Hours

INSTRUCTIONS

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Discuss any **two** theories that are used to explain organisational behaviour. (25)
2. Analyse the **five** sources of work stress in an organisation. (25)
3. Evaluate the role played by personality in organisational behaviour. (25)
4. Examine any **five** organisational behaviour challenges confronting Zimbabwean managers. (25)
5. Explain how leadership styles can influence human behaviour in an organisation. (25)
6. Discuss the impact of job satisfaction in a work organisation. (25)

End of paper