



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE

MASTER OF PUBLIC ADMINISTRATION

ADVANCED PUBLIC SECTOR HUMAN RESOURCES MANAGEMENT

MPA 103

PART 1 SEMESTER 1 EXAMINATION

TOTAL MARKS [100]

DATE: OCTOBER 2024

Time: 3 Hours

INSTRUCTIONS

1. This paper has ***six (6)*** questions
2. Answer question ***one (1)*** and ***any*** other ***three (3)***
3. Each question carries ***25 marks***
4. Start each question on a new page

Question 1

'The most important value in managing public sector HR is affirmative action.'
Discuss. (25)

Question 2

Citing practical examples, explain the role played by the following in public sector HRM:

- (i). HR planning. (5)
- (ii). Job analysis. (5)
- (iii). Performance management. (5)
- (iv). Performance appraisals (10)

Question 3

Examine the role of the Public Service Commission in Zimbabwe. (25)

Question 4

The Zimbabwe Manpower Development Fund should be disbanded. (25)

Question 5

Examine how you may improve the retirement package of public sector personnel. (25)

Question 6

With the aid of relevant examples, examine the impact of technological advancement on public sector HR management. (25)

END OF PAPER