



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE

Bachelor of Commerce Honours Degree in Public Administration

Labour Relations Management

HPAD 128

Part 2 Semester 2 Examination

Total Marks [100]

Date: January 2022

Time: 3 Hours

INSTRUCTIONS

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Discuss the role of the State in labour relations. (25)
2. Identify some of the causes and manifestation of dissatisfaction at work. (25)
3. Explain and differentiate between the unitary, pluralist and conflict approaches to labour relations. (25)
4. Enumerate the reasons why employees join the unions. (25)
5. Write brief notes on each of the following:
 - (a) Collective bargaining
 - (b) Labour law
 - (c) Grievance procedure
 - (d) Statute law
 - (e) Common law (25)
6. Discuss the environmental factors that are likely to affect labour relations in Zimbabwe in the next decade. (25)

End of Paper