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**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN PUBLIC  
ADMINISTRATION**

**LABOUR RELATIONS MANAGEMENT**

**HPAD 128**

**PART 1 SEMESTER 2 EXAMINATION**

**TOTAL MARKS [100]**

DATE: June 2023

Time: 3 Hours

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

**Question 1**

Evaluate the role of trade unions in industrial relations in Zimbabwe?

**[Marks 25]**

**Question 2**

Examine the three (3) actors in labour and industrial relations?

**[25 Marks]**

**Question 3**

Evaluate the importance of the Labour Relations Act of Zimbabwe in the workplace ?

**[Marks 25]**

**Question 4**

Analyse the Three (3) main functions performed by trade unions in labour disputes? Give detailed examples.

**[25 Marks]**

**Question 5**

Explain a detailed situation when a contract of employment is to be given in the work place.

**[Marks 25]**

**Question 6**

Analyse the Five (5) main functions performed by Human Resources Department in labour disputes? Give practical examples.

**[25 Marks]**

**END OF PAPER**