



**REFORMED CHURCH UNIVERSITY**

---

**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN LOGISTICS  
AND SUPPLY CHAIN MANAGEMENT**

**CARGO AND PASSENGER MANAGEMENT**

**HLSM 233**

**Total Marks [100]**

**Date: September 2022**

**Time: 3 Hours**

---

**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Discuss the role of ICT in Cargo Management. [25]
2. As a cargo manager, discuss how you can ensure maximum cargo security during transportation from DRC to Zimbabwe by road. [25]
3. Suppose you are a manager of a haulage company, discuss the various documents required for the transportation of cargo by road. [25]
4. Examine the role of packaging, labelling and documentation in cargo management? [25]
5. Assess the measures that may be used to improve cargo safety and security in the warehouse. [25]
6. As a warehouse manager of a cargo handling company, discuss the measures you can put in place to ensure easy cargo identification. [25]

*End of Paper*