



**REFORMED CHURCH UNIVERSITY**

**FACULTY OF COMMERCE**

**BACHELOR OF COMMERCE HONOURS DEGREE IN  
LOGISTICS AND SUPPLY CHAIN MANAGEMENT**

**PASSENGER AND CARGO MANAGEMENT**

**HLSM 233**

**PART 2 SEMESTER 1**

**TOTAL MARKS [100]**

**DATE: JUNE 2023**

**Time: 3 Hours**

**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other *three (3)*
3. Each question carries *25 marks*
4. Start each question on a new page

1. Infrastructure development in Zimbabwe's transport industry is a major challenge to transport system; Discuss. (25)
2. Discuss the "carrot stick" approach in the public transport management process. (25)
3. Evaluate the different approaches to crowd management to a bus terminal of your choice. (25)
4. Compare and contrast functions of rail transport and road transportation in Zimbabwe. (25)
5. Briefly explain the following
  - a) Cross docking (5)
  - b) Load consolidation (5)
  - c) Transshipment of cargo (5)
  - d) Groupage container operations (5)
  - e) Order picking (5)
6. Explain cover for consequential loss and delayed start-up insurance in passenger and cargo movement. (25)

*End of Paper*