



**REFORMED CHURCH UNIVERSITY**

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**FACULTY OF COMMERCE**  
**MASTERS IN BUSINESS ADMINISTRATION**  
**CHANGE MANAGEMENT**

**MBA 110**

**PART 1 SEMESTER 2**

**Total Marks [100]**

**DATE: DECEMBER 2024**

**Time: 3 Hours**

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**INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other **three (3)**
3. Each question carries **25 marks**
4. Start each question on a new page

1. Citing relevant examples, examine environmental factors that trigger change in organizations of your choice. [25 Marks]
2. Explain the notion why change is always viewed as a win/lose proposition between leaders and followers [25 Marks]
3. Evaluate the importance of planning in the change process citing relevant examples [25 Marks]
4. With the aid of examples, explain the change process giving relevant examples. [25 Marks]
5. Citing one model of change, explain the change process. [25 Marks]
6. 'Change is inevitable in organizations.' Discuss this assertion as applied in an organization of your choice. [25 Marks]

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**END OF PAPER**

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