



REFORMED CHURCH UNIVERSITY

FACULTY OF COMMERCE

**BACHELOR OF COMMERCE HONOURS DEGREE IN BUSINESS
MANAGEMENT**

INDUSTRIAL & LABOUR RELATIONS

HBUM 231

PART 2 SEMESTER 1

Total Marks [100]

DATE: JUNE 2024

Time: 3 Hours

INSTRUCTIONS

1. This paper has *six (6)* questions
2. Answer question *one (1)* and *any* other **three (3)**
3. Each question carries *25 marks*
4. Start each question on a new page

1. Citing examples, explain the procedures undertaken when an employee breaches their employment contract. (25)
2. Compare and contrast Labour relations and Industrial relations? (25)
3. Discuss any 5 causes of poor industrial relations. (25)
4. Citing relevant examples, analyse 5 functions of a trade union in Zimbabwe. (25)
5. Evaluate the three main theories of industrial relations. (25)
6. Discuss the rights of the 3 parties to labour and industrial relations. (25)

END OF PAPER