



# REFORMED CHURCH UNIVERSITY

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**FACULTY OF ARTS, THEOLOGY AND RELIGIOUS STUDIES**

**BACHELOR OF THEOLOGY HONOURS DEGREE**

**COMMUNICATION SKILLS**

**HBATH 105**

**PART 1 SEMESTER 1 EXAMINATION**

**TOTAL MARKS [100]**

**DATE: JULY 2022**

**TIME: 3 HOURS**

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## **INSTRUCTIONS**

1. This paper has *six (6)* questions
2. Each question carries *25 marks*
3. Answer four (*4*) questions
4. Start each question on a new page

1. 'Any communication involves some form of exchange' Assess the validity of this statement giving examples from any organisation of your choice. (25)
2. 'Feedback is the line wire to communication' Discuss. (25)
3. Examine the factors that may hinder effective communication in any organisation of your choice. (25)
4. Assess the challenges posed by social media in organisation communication. (25)
5. Examine the difference between hearing and listening in your studies. (25)
6. Evaluate the effectiveness of any four channels of communication in an organization of your choice. (25)

***End of Paper***